MICROSOFT POWER PLATFORM DEVELOPER

Candidate pack

North East England
Chamber of Commerce

The region's largest business membership organisation representing 3,000+ businesses.

North East England Chamber of Commerce is the region's largest business membership organisation representing 3,000+ businesses. For over 200 years, the Chamber has been helping businesses grow their knowledge, influence and connectivity. We want to create a world where businesses in the North East of England thrive as a collective force. We are an independent body owned by our members and we work with businesses of all sizes and sectors from SMEs to multi-nationals to ensure they get access to the best possible support. We pride ourselves on giving expert knowledge and advice on important issues affecting businesses. Our extensive network, increasing events programme and ever-growing online community provides the perfect platform for our members to succeed.

Our team of policy and research specialists ensure your voice is heard at local, regional and national levels. We drive campaigns on infrastructure, trade, skills and competitiveness to support the prosperity of businesses and drive change in the North East. We are one of 52 accredited Chambers of Commerce across the UK. Being part of the British Chambers network means we have regular, direct access to the highest levels of Government.

Together we grow stronger.

EMPLOYMENT DETAILS

Based:	Combination of home & office working (Durham, Newcastle or Middlesbrough offices)
Department:	Systems
Employment Basis:	Permanent
Working Hours:	Flexible 35 hours per week
Salary:	Reflective of knowledge, skills & experience
Closing Date:	Monday 4th October 2021

DETAILS

We seek to recruit a Microsoft Power Platform Developer to join our highly skilled and passionate Systems team. This is an excellent opportunity to be part of a dedicated and hard-working team to take the lead to implement and deliver Microsoft Power Platform products and services across the Chamber to enable us to take full advantage of what is offered by the Power Platform.

WHAT YOU'LL BE DOING

The role will sit within the Chambers Systems team with the main purpose of the role being to take a consultative approach to work with teams across the Chamber to ensure we are utilising the whole range of products and services within the Power Platform to benefit key areas of the business.

- Consulting – covering all aspects; including product demonstrations, analysis, implementation and training of end users utilising primarily Dynamics 365.
- Providing 3rd line support for the Power Platform and working with external support to resolve issues.
- To develop utilising Canvas, Model driven, and web PowerApps
- Working with our Super Users from across the business to continually improve and make suggestions as to our usage of the Power Platform.
- To develop dashboards, reports in Dynamics CRM/365, occasionally with limited PowerBI working closely with the Data Analyst
- Documenting 'as-is' and 'to-be' within accurate and detailed scoping documents
- Liaising with partners where necessary to increase capacity or undertake specialist specific projects

WHAT WE'VE GOT TO OFFER

Promoting a healthy work life balance is important to us at the Chamber! We believe that providing the right foundations will enable our colleagues to feel energised to achieve their goals and be the best they can be. Colleagues are entitled to a number of benefits including:

- A motivating, encouraging environment to work
- Learning and development opportunities to enable progression
- Flexible working to support work life balance, with a mixture of home and office working
- An environment in which we promote a positive culture - we enable change, encourage challenge and demonstrate commitment
- 25 days holiday plus 8 additional bank holidays per year and rising with length of service
- Pension scheme, combined 8% contributions
- Salary sacrifice schemes, such as cycle to work, gym membership & car scheme
- Health cash plan paid by the Chamber, provided by Westfield Health
- Employee Assistance Programme
- Long service awards

WHAT WE NEED TO SEE

Our team is passionate about the services they deliver, working hard to ensure they achieve desired outcomes. Skills and experience are important but what is essential above all else is character and willingness to learn and make a real difference. It is vitally important that we find the right person who fits into our beliefs and culture here at the Chamber. Specific skills and experience that we are looking for include:

- Strong understanding of Microsoft Dynamics 365 in the cloud
- Excellent communication and problem-solving skills
- Excellent understanding and knowledge of core Microsoft Dynamics CRM/365 modules, and the Common Data Service.
- Microsoft SQL Server understanding
- Ability to create high quality functional documentation and strong requirements gathering skills
- Highly confident in communicating with colleagues, ensuring we find the right solution
- Strong attention to detail and a keen desire to deliver the highest quality solutions to international stake holders
- Using technology to develop the chambers offering
- Self-Starter with the ability to handle multiple tasks and shifting priorities